# FALCON VALLEY ANIMAL HOSPITAL: NEW CLIENT PACKAGE

 Welcome to Falcon Valley! We’re so glad you’ve chosen us for your pet care needs. We hope your visits with us will be a positive and enjoyable learning experience. Please let us know any time you have questions. Our clinic hours are Monday through Friday 7:00 am to 6:00 pm and Saturdays 7:00 am to 1:00 pm. In order to meet all your pet’s needs, our clinic offers the following services:

* Wellness and medical examinations
* Vaccines and preventative care
* Complete dental care
* Surgery
* Radiology/Ultrasound
* Acupuncture
* Laser Therapy
* Boarding
* Grooming
* Hill’s Prescription Diet Pet Foods
* Online Pharmacy (visit our website)

**Important Phone Numbers for Veterinary Questions or Lost Pets:**

 Blue Pearl 24/7 Emergency and Specialty Center:

110th & Quivera (913) 642-9563

 Mission Veterinary Specialty and Emergency Center:

Johnson Dr. between Lamar & Nall (913) 722-5566

 Lenexa Animal Control (913) 477-7385

 Overland Park Animal Control (913) 895-6300

 Olathe Animal Control (913) 971-6362

 Lost Dog Registry (816) 333-0020

 Wayside Waifs: Martha Truman Rd. KCMO (816) 761-8151

 ASPCA Animal Poison Control Center (888) 426-4435

**Pet Insurance Information:**

 Companion Protect Nationwide Pet Insurance

 1-800-304-9930 1-877-263-6008

 learn.companionprotect.com www.petinsurance.com

 Trupanion Pet Insurance Pet’s Best Pet Health Insurance

 1-855-690-8123 1-877-738-7327

 www.trupanion.com www.petsbest.com

**Recommended Preventative Care:**

Every six months as adult (2 years+): Physical exam and routine bloodwork

 Broad spectrum oral dewormer

Annually as adult (1 year+): Appropriate vaccines

**Microchipping Your Pet:** (see HomeAgain pamphlet)

We recommend placing a microchip in all pets so should they become lost they may be returned to you as quickly as possible. Spay or neuter time is an excellent opportunity to place the microchip while your pet is under anesthesia.

 Of course, in addition, we strongly recommend your pet wear a collar and nametag with your contact information at all times.

**Heartworm Prevention:**

Recommended Products: Pro-heart (injectable heartworm prevention)

 Interceptor Plus (30 day oral heartworm prevention)

 We strongly recommend year-round use of monthly heartworm prevention.

**Flea/Tick Information:**

 Recommended Products: Simparica (30 day oral flea/tick prevention)

 Vectra 3D (30 day topical flea/tick prevention)

 We strongly recommend year-round use of monthly flea/tick prevention.

**Zoonotic Diseases (transmissable to humans):** (see CAPC pamphlet)

 We strongly recommend having us administer a broad spectrum oral dewormer every six months to eliminate internal parasites.

**Grooming:**

 Medium to long haired dogs require regular brushing and grooming to prevent mats in the haircoat. Falcon Valley has a groomer available five days per week. Our groomer, Annie, recommends long haired dogs be professionally groomed every 4-6 weeks.

Dogs with short hair generally require little grooming or bathing. Baths should be performed if your pet swims or becomes dirty. If your dog is mainly indoors he/she may only need bathing every 4-8 weeks. However, regular brushing to remove loose hair and promote a healthy haircoat is important. In addition, all dogs should have their nails trimmed every 4-6 weeks.

 Cats frequently take care of grooming issues themselves. However, if you have a long-haired cat or prefer having your cat professionally groomed, Falcon Valley also offers feline grooming services.

**Emergency Information:**

1. Blue Pearl Veterinary Partners (Emergency and Specialty)

11950 West 110th St., Suite B

Overland Park, KS 66210

(913) 642-9563

1. Mission Veterinary Emergency and Specialty Center

5914 Johnson Dr.

Mission, KS 66202

(913) 722-5566

**Harmful Foods:**

 Avocados Chocolate Coffee

 Onions/Onion Powder Garlic Grapes

 Raisins Macadamia Nuts Alcohol

 Excessive Salt Fatty Foods Tea Leaves

Raw Yeast Dough Xylitol (artificial sweetener)

**Harmful Household Items:**

 NSAIDs Acetominophen Cold/Flu Medications

 Antidepressants Vitamins Home Insect Products

 Rat/Mouse Bait Bleach Diet Pills

 Disinfectants Fabric Softener Detergents

 Lead Lighter Fluid Mothballs

 Anti-cancer Drugs Solvents Drain Cleaner

 Potpourri Slug/Snail Bait Oven Cleaner

 Lime/Scale Remover Fly Bait Tobacco

**Toxic Plants:**

 Aloe Amaryllis Andromeda

 Australian Nut Autumn Crocus Azalea

Belladonna Bird of Paradise Bittersweet

Black Locust Buckeye Buddhist Pine

Caladium Castor Bean Ceriman

Clematis Cordatum Corn Plant

Cycads Cyclamen Daffodil

Dieffenbachia Dumbcane Elephant Ears

Eucalyptus Ferns Florida Beauty

Foxglove Gladiolas Golden Pothos

Heavenly Bamboo Honeysuckle Hurricane Plant

Hyacinth Hydrangea Iris

Ivy Jerusalem Jimson Weed

Kalanchoe Lantana Lillies

Lupine Marble Queen Morning Glory

Mother-in-Law Mountain Laurel Narcissus

Nephthysis Nightshade Oleander

Panda Philodendron Poison Hemlock

Precatory Bean Privet Red Emerald

Rhododendron Ribbon Plant Sago Palm

Satin Pothos Schefflera Striped Dracaena

Tulip Water Hemlock Wisteria

Yew Yucca